**On the record:**

**Health and Care Communication Card**

**Name:**

**NHS number (if known):**

**Date of birth:** / /

I need support to contact your service and communicate well during appointments.

Please accept this information as a formal notification of my access needs and update your records accordingly.

**My communication needs (please tick) :**

0 I use hearing aids/cochlear implants

0 I use hearing loop systems

0 I use British Sign Language

0 I lipread

0 Other (please specify):

**I need professional communication support at my appointment (Please tick) :**

0 I need a BSL interpreter

0 I need a lipspeaker

0 I need a speech-to-text reporter

0 I need a notetaker

0 Other (please specify):

**I need to be contacted by (Please tick) :**

0 Telephone

0 SMS text

0 Email

0 Text relay

0 Other (please specify):

**I need other support for my appointment:** *(Please note the other support that you need) For example: I need support to lipread; I need a longer appointment:*

*I need information by email/in large print/braille/Easy Read or BSL video.*

Please ensure that this information is recorded and flagged on your record system in line with NHS England's Accessible Information Standard.

To find out more about the Accessible Information Standard, go to: <england.nhs.uk/accessibleinfo>